



## ViaSat Bandwidth Usage Policy

The ViaSat Bandwidth Usage Policy is designed to ensure that Freedom Plan subscribers receive the full benefit of their service plan.

**Q: How much data usage is included in my Freedom Plan service?**

**A:** The Freedom Plan does not have a strict data allowance. If you use greater than 150 GBs of data during your monthly billing period, we may contact you and give you an option to reduce your usage or transition to another service plan.

**Q: Will ViaSat automatically slow or restrict my service if I exceed 150 GBs of usage during my monthly billing period?**

**A:** No. However, we may contact you and offer you an option to reduce your usage or transition to another service plan. If you do neither, we may terminate your service.

**Q: Will I be notified if I am coming close to reaching 150 GBs of usage during my monthly billing period?**

**A:** Because the Freedom Plan does not have a strict data allowance, we will not be sending out automatic reminders if you approach 150 GBs of usage during a monthly billing period. If you use greater than 150 GBs during a monthly billing period, we may contact you and offer you an option to reduce your usage or transition to another service plan.

**Q: Can I monitor my usage?**

**A:** Yes. You can access your usage meter by going to a link available here: <http://www.northlc.com/customer-log-in>. Click on the appropriate domain (ie: northlc, fmwildblue) and log in using your username and password and click on the “Wildblue/Exede” tab to see your current data usage.

**Q: Do you reset the measurement of my data usage each month?**

**A:** Yes. Each month, on the same day you were installed.

**Q: May I use the data I receive through my Freedom Plan service for business purposes?**

**A:** No, other than for home office purposes. The service is for personal and non-commercial use and must be used solely in your residence and not in any commercial, retail or other business location (other than a home office in your residence).

**Q: Can I Buy More usage if I go over 150 GB?**

**A:** No. Buy More is only available on plans with a strict Data Allowance Policy such as our Classic and Evolution plans.